



Position Title: Field Service Engineer
Location: Southeast or Midwest USA is Desirable but Location is Negotiable
Reports To: Director, Field Services

Summary

Greenlane Renewables Inc., headquartered in metro Vancouver, Canada, is a leading global provider of biogas upgrading systems that are helping decarbonize natural gas. Our systems produce clean, renewable natural gas (RNG) from organic waste sources including landfills, wastewater treatment plants, dairy farms, and food waste, suitable for either injection into the natural gas grid or for direct use as vehicle fuel. With over 30 years industry experience and patented proprietary technology, Greenlane has supplied over 100 biogas upgrading units in 18 countries worldwide, including the world's first and second largest biogas upgrading facilities. Greenlane is inspired by a commitment to help waste producers improve their environmental impact, green credentials, and bottom line. If you are passionate about joining a collaborative, growth-minded team to evolve a dynamic business in a new and fast emerging sector of the global renewable energy industry this may be the role for you!

The Field Service Engineer will carry out regular services, diagnosis and adjustments of client's assets to achieve optimum performance of the biogas upgrading process and auxiliary equipment. Responsibilities will include the commissioning, maintenance and service tasks on Greenlane equipment as per Greenlane Health, Safety and Quality Management systems.

Duties and Responsibilities:

- Provide remote and on-site field service support for our biogas upgrading plants and associated equipment.
- Commission and service biogas upgrading process equipment.
- Perform FATs and SATs on new plants in the factory and at site.
- Configure and calibrate equipment and train staff in the safe use of the equipment.
- Support customers with technical remote and field support.
- Perform risk assessments and method statements.
- Supervise subcontractors on site, this includes health, safety & quality compliance.
- Troubleshoot biogas process, mechanical, electrical and control system issues and quality assurance on new equipment.
- Carry out scheduled and reactive maintenance as per the company's SOPs.
- Assess processes, take measurements and interpret data, report improvement suggestions and lesson learnt advice to management.
- Provide timely and accurate reporting to project/operations managers while coordinating with client's on site requirements.
- Prepare and report KPIs internally and externally.
- Participate in 24/7 on call rotation; camp rotation work may be occasionally required.
- Provide input on process documentation and operating instructions. Promote a culture of continuous improvement, and lead by example to ensure company goals are met or exceeded.
- Demonstrate a personal commitment to Quality, Health, Safety and the Environment.
- Adhere to the company's Health & Safety Policy and Quality Management System.
- Participate in ongoing training and compliance requirements associated with the industry.
- Ability to travel significantly – up to 80% within North America, with the possibility to travel in Europe and the rest of the world. May involve high mileage driving.

Qualifications and Experience:

- University Degree in Engineering plus 8+ years' experience in Service Engineering for a technology company, or equivalent education and experience.



- Relevant engineering experience in any of the following areas: CHP, biogas, anaerobic digestion, gas engines, diesel engines, generators, power generation, waste to energy, landfill gas.
- Strong electrical and PLC knowledge.
- Managerial experience is preferred.
- Excellent communication skills and attention to detail with ability to prepare technical reports for both internal and external customers.
- 2 years or more of previous gas industry experience.
- Understanding of Health, Safety and Environment legislation and requirements.
- Ability to read and understand the process and instrumentation diagrams.
- Strong troubleshooting skills and decision making capabilities.
- Good working knowledge of Google G-Suite and Microsoft Office.
- Great attitude, personable, courteous and a great team player.
- Can-do, positive, proactive attitude and capable of working independently with minimal supervision.
- Ability to work under pressure and stay focused in a fast-paced environment.
- Valid driver's license, safe driving record.
- Competent with hand tools.

How to Apply:

We are an equal opportunity employer and invite applications from all qualified individuals. To be considered for this role please apply through the Greenlane Renewables page on LinkedIn and attach your resume. While we thank all interested candidates only those who are short-listed will be contacted.