



Position Title	Quality Manager
Location	Burnaby, BC
Reports to	Vice President - Purchasing & QHS

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## Summary

Greenlane Renewables Inc., headquartered in metro Vancouver, Canada, is a leading global provider of biogas upgrading systems that are helping decarbonize natural gas. Our systems produce clean, low-carbon and carbon-negative renewable natural gas (RNG) from organic waste sources including landfills, wastewater treatment plants, dairy farms, and food waste, suitable for either injection into the natural gas grid or for direct use as vehicle fuel. With multiple core technologies, more than 125 biogas upgrading systems sold into 19 countries and counting, and over 30 years industry experience and patented proprietary technology, Greenlane is inspired by a commitment to helping waste producers, gas utilities or project developers turn a low-value product into a high-value renewable resource. Greenlane is a publicly-traded company on the Toronto Stock Exchange (TSX: GRN).

The Quality Manager will be responsible for working in collaboration with all company functions to continuously improve the way we work. The successful candidate will play an important leadership role in establishing an effective Quality Management System (QMS) that fully embeds the core principles of customer focus, employee inclusion and delivering high quality products and services that are underpinned by effective business processes used to develop and maintain them.

## Duties & Responsibilities

- In collaboration with all internal functions, establish and maintain an organizational quality management system (QMS) based on a process approach designed to enhance customer satisfaction by meeting or exceeding customer requirements.
- On a continuous basis gather requirements from external interested parties, particularly customer and statutory and regulatory requirements, to ensure that their requirements are being consistently met.
- Oversee regularly scheduled management reviews of the Greenlane QMS to ensure that it is adequate, effective and suitable to the strategic direction of the company.
- Facilitate the definition and documentation of the company business processes.
- In collaboration with Human Resources and the functional leads track employee training plans.
- Track and report information to the Greenlane leadership team on the performance of the QMS, including metrics and trends in customer satisfaction, progress on established quality objectives, results of internal and external audits, adequacy of required resources, nonconformities and corrective and preventive actions and actions to address risks and opportunities.
- Provide continuous monitoring to ensure that all aspects of the business have the resources needed for the establishment, implementation, maintenance and continuous improvement of the Greenlane QMS
- Conduct of regularly scheduled internal audits of all functional areas and work collaboratively with internal functions on the development and implementation of corrective and preventive actions to address non-conformances.
- Oversee the organizational process to capture and apply lessons-learned.
- Serve as the organization lead in preparing the company for ISO 9001 and ISO45001 and EGBC Registration certification assessments conducted by an external registrar. Oversee the action to address any non-conformances that may be identified.



- Using the FRACAS process, oversee the management of product quality issues from issue identification and assignment, protecting our customers, root cause analysis, corrective action and implementation of preventive measures.
- Provide support to the Supplier Quality Manager with overseeing the performance of our suppliers.
- Continuously research relevant regulatory requirements that pertain to Greenlane, identify any gaps and create an action plan to address.

### **Education & Experience**

- Bachelor of Engineering or Business Degree with 15+ years of quality systems management experience, or equivalent education and experience.
- Certification as a Manager of Quality/Organizational Excellence, Quality Lead Auditor and/or Engineer by a recognized institution such as ASQ.
- Superior understanding of the requirements and principles of ISO 9001:2015 and embedding them into the quality management system of a high performing company.
- Experience with quality improvement tools and techniques such as Lean, Six Sigma, Statistical Process Control or Failure Mode and Effects Analysis.
- Demonstrated success maintaining positive interpersonal relationships which encourage openness with team members using exceptional problem solving, facilitation and collaboration skills.
- Experience in the development of organizational risk assessment and management programs
- Familiarity and experience with renewable natural gas (RNG) industry coupled with manufacturing, mechanical, electrical and electronic components.
- Background in researching pertinent statutory and regulatory requirements and ensuring conformance.
- Self-starter with the ability to use initiative to solve problems and resolve issues.
- Excellent verbal, written and presentation communication skills.
- Great attitude, personable, courteous and a great team player.
- Can-do, positive, proactive attitude and capable of working independently with minimal supervision.
- Ability to work under pressure and stay focused in a fast-paced environment.

### **How to Apply**

We are an equal opportunity employer and invite applications from all qualified individuals. To apply for this opportunity please send your resume and cover letter via LinkedIn Recruiter or [hr@greenlanebiogas.com](mailto:hr@greenlanebiogas.com) with Quality Manager in the subject line. While we thank all interested candidates only those who are short-listed will be contacted.